

11th December 2023

Notice of Surcharge Update South Africa Congestion Surcharge

Dear Valued Customer,

We thank you for your ongoing support and entrusting Ocean Network Express (ONE) with your business requirements.

In view of the significant delays experienced at South African ports, ONE finds it necessary to introduce a Congestion Surcharge. This surcharge will be applicable to all imports into South Africa across all trade lanes and services except shipments originating from Taiwan, East Africa and West Africa.

Applicable Charge:

Congestion Surcharge at Destination

USD 195/TEU

Effective Date:

- | | |
|--|-------------------------------|
| • Non-FMC regulated trades (except China, Taiwan, East Africa and West Africa) | 1 st January 2024 |
| • China | 10 th January 2024 |
| • EMC regulated trades*, Canada
(*United states, American Samoa, Puerto Rico, Guam, Saipan, Hawaii) | 1 st January 2024 |

This charge will be valid until further notice.

We will keep you updated should there be a change in the exempted areas.

We would like to take this opportunity to thank you for supporting ONE and we look forward to continuously serving your global transportation needs.

Should you have any questions, please do not hesitate to contact your ONE representative.

Yours faithfully,

Ocean Network Express Pte. Ltd.



For cargo to/from Europe/Mediterranean:

Latest Basic Ocean Freight rates, Bunker Related Charges, THCs (origin or destination), Security Related charges, Peak Season Surcharges (if applicable) can be accessible at our website:

<https://eua.one-line.com/standard-page/europe-fak-ocean-tariff>

https://ecommm.one-line.com/ecom/CUP_HOM_3116.do

<https://eua.one-line.com/standard-page/eua-local-surcharges>

Other charges such as local charges and contingency charges may apply.