

SITUATION IN ISRAEL

MSC CUSTOMER ADVSORY

Geneva, Switzerland, 09 October 2023

Dear Customers,

MSC wants to extend its deepest sympathies to all those affected by the terrible events in Israel and express our solidarity with the people and their families.

MSC has been monitoring the situation since the conflict started on Saturday 7 October 2023, and is in close contact with local management in the region.

Our offices are closed at this time, but we are grateful to report that our staff are currently able to work remotely to ensure continuity of our operations and customer service.

Since Israel's major terminals are operational, as at 9 October, we continue to deliver cargo to/from Israel.

MSC will continue to monitor the impact of the security situation on trade and follow advice from the government and will review its service network accordingly.

We will update customers on any changes to the schedule related to MSC services.

Should you have any questions, please contact your local [MSC representatives](#).