

12/04/2022

Dear Valued Customer

Please be advised that all operations at Durban Terminals (Pier 1, 2, MPT, Car and Agri) is on standby since 19h30 last night due the adverse weather conditions. The Terminals are also experiencing high absenteeism due to damage to various routes.

Transporters are requested to hold back on dispatching trucks to the Terminals until further notice. Trucks that are in the staging areas or inside the Terminal are welcome to leave the Terminal if they have a safer place to go to.

Please cancel all appointments on the system until further notice.

Management will assess the situation at 14h00 and will provide further updates.

The necessary extensions will be communicated in due course.

Wishing all our Stakeholders safety during this time.

Kind regards,



Customer Interaction Centre
Transnet Port Terminals

☎ 031-361 1150

☎ 0861 2044 85

☎ 031- 361 1715

✉ tptcallcentre@transnet.net

✉ complaints@transnet.net

✉ compliments@transnet.net

Transnet SOC Ltd
Registration Number
1990/000900/30

138 Eloff Street
Braamfontein
JOHANNESBURG
2000

P.O. Box 72501
Parkview, Johannesburg
South Africa, 2122

Directors: Dr PS Molefe (Chairperson) PPJ Derby* (Group Chief Executive) UN Fikelepi ME Letlape DC Matshoga Dr FS Mufamadi AP Ramabulana GT Ramphaka LL von Zeuner
NS Dlamini* (Group Chief Financial Officer)

*Executive

Group Company Secretary: Ms S Bopape

www.transnet.net

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TRANSNET HAS A 'ZERO GIFTS' POLICY. NO EMPLOYEE IS ALLOWED TO ACCEPT GIFTS, FAVOURS OR BENEFITS



Wash your hands frequently with soap and water or use a sanitiser gel.



Throw away used tissues (then wash your hands).



Avoid touching your eyes, nose and mouth with unwashed hands.



Catch coughs and sneezes with disposable tissues.



If you don't have a tissue, use your sleeve.



Avoid close contact with people who are unwell.

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