

16/07/2021

Dear Valued Customer,

The civil unrest in KZN remains a serious concern with everyone still on high alert. The safety of our employees, service providers and customers remain of paramount importance.

Pier 1 is operating at 85% resource capability. The Terminal can operate 3 gangs on waterside; however, we are currently working 2 gangs due to a shortage of stevedoring resources. Rail and Landside is operational. Appointment slots are available for 72 hours and will be reviewed throughout the day and adjusted based on the demand. Reefer monitoring is taking place.

Pier 2 is operating at 95% resource capability with 12 gangs on the waterside. Rail and Landside is operational. Appointment slots are available for 72 hours and will be reviewed throughout the day and adjusted based on the demand. Reefer monitoring is taking place.

Transporters with confirmed booked slots are welcome to call at the Terminal. There is a strong security presence on Bayhead Road and at the Terminals.

Kindly note the **attached letter regarding import storage** and consider this message a **48-hour notice** that import storage will recommence from **06h00 on Monday, 19 July 2021**.

The BAT office is will be open on Monday, 19 July 2021.

Please do not hesitate to contact us should you have any queries.

Terminal Management prays that all our employees and stakeholders remain safe during this time.

Kind regards,

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TRANSNET HAS A 'ZERO GIFTS' POLICY. NO EMPLOYEE IS ALLOWED TO ACCEPT GIFTS, FAVOURS OR BENEFITS



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Wash your hands frequently with soap and water or use a sanitiser gel.



Throw away used tissues (then wash your hands).



Avoid touching your eyes, nose and mouth with unwashed hands.



Catch coughs and sneezes with disposable tissues.



If you don't have a tissue, use your sleeve.



Avoid close contact with people who are unwell.

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