

NEWSFLASH

SDB ESTIMATE REQUESTS

Dear Valued Client

Customer fulfilment remains our key objective. In order to improve response time please include the below information when requesting estimates.

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Incoterm:	EXW - FOB - CFR etc.
	FCA (please kindly include the named place / address)
Type of Shipment:	FCL – LCL – Air – RORO – BB – OT IG or OG etc.
Equipment: (O/Freight)	20' GP / 40'GP or HC
If Open Top – In/Out Of Gauge	20' OT / 40' OT (in gauge?) if not, confirm - pieces, dimensions and weight
If Flat Rack	20' FR / 40' FR (confirm pieces, dimensions, weight)
Temperature controlled or	Temp Settings
Hazardous (MSDS required or UN No. Imco	If Hazardous – Imco Class, UN No. PG
Class & Packing Group)	
Airfreight/LCL/BB/RORO: no. pieces, dims and weight	No pieces, dimensions and weight
Pick up Address:	If EXW
POL (Port of load i.e. Shanghai)	
POD (Port of Discharge i.e. Durban)	
Final Delivery Address:	
FOB Value:	
Tariff Heading / Commodity:	Tariff heading or attach packing list please for brokerage. Lines need to know the commodity

Please also note the below turnaround times:

FCL/ LCL/ Airfreight (Import/Export)	24 hours
Breakbulk/ RoRo/ Cross Trades/ Reefers	48 hours ++
/DDP/ Several Estimate comparisons	

Turnaround times are subject to:

- Completeness of information
- Time differences
- Validity of rates on file
- Complexity of request
- Availability of rates
- External role players

All requests must be sent to: <u>estimates.za@savinodelbene.com</u> this will ensure your request is attended to without delay.

Kind regards,

Desiré Gourdain